

# NDIS Code of Conduct

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## Introduction

The NDIS Code of Conduct sets the standards for how the organisation carries out provision of NDIS supports and services.

## Applicability

### When

- applies to supports and services provided to all clients.

### Who

- applies to all representatives including key management personnel, directors, full time employees, part time employees, casual employees, contractors and volunteers.

## Documents relevant to this policy



[NDIS \(Code of Conduct\) Rules 2018 \(Cth\)](#)



## Code of Conduct

- act with respect for individual rights to freedom of expression, self-determination and decision-making in accordance with applicable laws and conventions
- respect the privacy of people with disability
- provide supports and services in a safe and competent manner, with care and skill
- act with integrity, honesty and transparency
- promptly take steps to raise and act on concerns about matters that may impact the quality and safety of supports and services provided to people with disability
- take all reasonable steps to prevent and respond to all forms of violence against, and exploitation, neglect and abuse of, people with disability
- take all reasonable steps to prevent and respond to sexual misconduct.