North West Support Services Inc. Recruitment GUIDELINES FOR EMPLOYEES-VOLUNTEERS-STUDENTS

Volunteers and students must adhere to the guidelines, policies and procedures outlined in the Recruitment Package and Orientation-Induction-Performance Check List supplied at the commencement of the placement.

Volunteers and students are not to:

Administer medication

Rationale: Special training is required

 Participate in or observe the provision of personal care for any of the people being supported

Rationale: For reasons of privacy, confidentiality and dignity

• Be alone with any of the people we support

Rationale: For reasons of safety

 Read personal information about the people we support such as that found in Life Enrichment Journals

Rationale: For reasons of privacy, confidentiality and dignity

Privacy and confidentiality are of the upmost importance. The breaking of these requirements could result in the termination of your involvement with us. Questions dealing with a client's personal and private matters must be referred to the Direct Service Coordinator.

Support workers are responsible for making sure that volunteers and students adhere to these guidelines.

If you are successful in gaining a trail with NWSS you will have to sign this document as part of your induction.