

AN IMPORTANT STANDARDS REMINDER

No: 07

Date: 20/05/21

Reason: NWSS has always worked towards creating its own internal standards to reach high quality, personalised direct service delivery. Our service generated standards remain as complimentary to the seven areas of NDIS practice standards that all service providers now have to work to.

If observation, general talk, complaints or reports indicate that practice standards are either not understood or being breached we will raise one of these reminders to teams and/or individual workers.

X	Directed to	Other identifier (if necessary)
X	All employees	
	Shared home team	
	Individual support contract	

X	The source of the standard	Other identifier (if necessary)
x	NDIS code of conduct	
x	NDIS standards	
x	NWSS code of conduct	
	NWSS policies	Various

The reason for sending out this standard reminder:

Observations from an individual 1:1 support contract.

Someone is going to work in inappropriate footwear and then even removing their shoes and working in bare feet.

This is touched on indirectly in many of our directions and guidelines and quite specifically in our Code of Conduct.

Appropriate, firm, fully enclosed footwear is a workplace health and safety requirement that we sign on to, please don't let us down.

Thank you for your cooperation

The Management Team