NDIS Code of Conduct

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Introduction

The NDIS Code of Conduct sets the standards for how the organisation carries out provision of NDIS supports and services.

Applicability

When
• applies to supports and services provided to all clients.
Who
• applies to all representatives including key management personnel, directors, full time employees, part time

employees, casual employees, contractors and volunteers.

Documents relevant to this policy

NDIS (Code of Conduct) Rules 2018 (Cth)

Code of Conduct

- act with respect for individual rights to freedom of expression, self-determination and decision-making in accordance with applicable laws and conventions
- respect the privacy of people with disability
- provide supports and services in a safe and competent manner, with care and skill
- act with integrity, honesty and transparency
- promptly take steps to raise and act on concerns about matters that may impact the quality and safety of supports and services provided to people with disability
- take all reasonable steps to prevent and respond to all forms of violence against, and exploitation, neglect and abuse of, people with disability
- take all reasonable steps to prevent and respond to sexual misconduct.

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